

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687784814834

Generated Date | अनुबंध तिथि: 07-Mar-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2022/B/2918688

OT/G/B/BB-1313/2022-23, dt: 10/3/2023

Organisation Details | संगठन विवरण

Type | प्ररूप : Central Autonomous
 Ministry | मंत्रालय : Ministry of Health and Family Welfare
 Department | विभाग : Department of Health and Family Welfare
 Organisation Name | North Eastern Indira Gandhi Regional Institute of Health and
 संगठन का नाम : Medical Sciences (NEIGRIHMS)
 Office Zone | कार्यालय क्षेत्र : Neigrihms, Shillong

Buyer Details | खरीदार विवरण

Designation | पद : Stores and Procurement Officer
 Contact No. | संपर्क नंबर : 0364-2539032-213
 Email ID | ईमेल आईडी : harendra.dey@nic.in
 GSTIN | जीएसटीआईएन : N
 Address | पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
 EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD
 Concurrence | Yes
 आईएफडी सहमति :
 Designation of Administrative Approval | प्रशासनिक अनुमोदन का पदनाम :
 Director, File No:-NEIGR/S&P/O-02/2021-22-pt, C-622/22-23, 24/02/2023, Offered Buy Back Value of Rs 6,50,000 for the old System will be deducted from total amount of Rs 9,77,900 during processing , i.e. Effective Price of the system is Rs. 9129000.00
 Designation of Financial Approval | वित्तीय अनुमोदन का पदनाम :
 DDA & DFA -C-83/22-23, 26/05/2022, CMC for the system for 6th and 7th year @ Rs 2,93,370+GST, 8th and 9th year @ Rs3,42,265 + GST, 10 th year @ Rs 3, 91,160 +GST

Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO
 Payment Mode | भुगतान का तरीका: Offline
 Designation | पद : A Accounts officer
 Email ID | ईमेल आईडी : accounts.neigrihms@nic.in
 GSTIN | जीएसटीआईएन : N
 Address | पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

C-622/2022-23, dt: 24/2/2023

Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी : AFC3190000810439
 Company Name | कंपनी का नाम : Biosis Medical Services
 Contact No. | संपर्क नंबर : 09706080206
 Email ID | ईमेल आईडी : biosismedical@gmail.com
 Address | पता : HNO 96, 4th Bye Lane B K Kakoti Road, Ulubari, Guwahati, assam-781007, -
 MSME verified | एमएसएमई सत्यापित : No
 MSME Registration number | एमएसएमई पंजीकरण संख्या : -
 GSTIN | जीएसटीआईएन : 18ABZPA0454A1ZX

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Product Details | उत्पाद विवरण

#	Item Description आइटम विवरण	Ordered Quantity आइटम विवरण	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम : ZEISS optical coherence tomography, Warranty 5 year Brand ब्रांड : ZEISS Brand Type ब्रांड प्रकार : Registered Brand Catalogue Status कैटलॉग की स्थिति : OEM verified catalogue Selling As कैसे बेचा जा रहा है : OEM verified Reseller Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : optical coherence tomography (Q3) Model मॉडल : ZEISS CIRRUS 5000 Angioplex HSN Code एचएसएन कोड : 9019	1	pieces	9,779,000	NA	9,779,000
Total Order Value कुल ऑर्डर मूल्य (in INR)						9,779,000

Buyback Item Details | बायबैक आइटम विवरण

#	Item Description आइटम विवरण	Quantity मात्रा	Unit इकाई	Unit Price इकाई मूल्य (INR)	Total Buyback Price कुल बायबैक मूल्य (INR)
	Item Name वस्तु का नाम : OCT(M/s Carl Zeiss) Description विवरण : Procured vide OT-698/12-13				

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1	Brand ब्रांड: M/s Carl Zeiss Model मॉडल: Cirrus HD Year of Manufacturing निर्माण का वर्ष: 2012 Purchased On कब खरीदा गया: 2013-01-23 Age आयु: 10years	1	no	650,000	650,000	
Consignee Detail परेषिती विवरण						
S.No क्र.सं.	Consignee परेषिती	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	Delivery Start After दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By वितरण पूरा कब तक करना है
1	Designation पद : - Email ID ईमेल आईडी : con18.neigrihms.ml@gembuyer.in Contact संपर्क : 0364-2538044- GSTIN जीएसटीआईएन : - Address पता : P.O. NEIGRIHMS, Mawdlangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	ZEISS optical coherence tomography, Warranty 5 year	-	1	07-Mar-2023	05-Jun-2023
Product Specification for ZEISS optical coherence tomography, Warranty 5 year						
Specification विनिर्देश	Sub-Spec उप-विनिर्देश	Value मूल्य				
Technical Specification	Types of Scan	High Definition Scan				
Technical Specifications	No of A Scans x B scans	512 A scans x 128 B scans				
	Focus Adjustment Range	-20D to + 20D (diopters)				
	Software Included	Yes				
	A-Scan Depth, mm	2,More				
	Fundus Imaging	Line Scanning Ophthalmoscope				
	Power Supply	AC, 100~240V; 50Hz~60Hz				
	Light Source	Dual SLD				
	Software Analysis	Segmentation of 6+1 Retinal Layers,Macular Thickness Map,RNFL Thickness Map,(NFL +GCL+ IPL) analysis,Optic Nerve Analysis,Follow up analysis				
	Center Wavelength, nm	840				
Observation & Photographing of the fundus	Picture angle	45degree x 30degree degree				
	Type of Photography	IR				
	Operating Distance, mm	34.8 +/- 0.1 (when taking a picture of fundus)				
	Small Pupil photographable diameter	2.0 mm				
	Normal pupil photographable Diameter	More,2.5 mm				
Observation & Photographing of the fundus/anterior segment tomogram	Scan speed, A-scan/ second	100000				
	Fixation	Both				
	In depth resolution, m	5				
	Vertical Scan Range on fundus, mm	9				
	Horizontal Scan Range on fundus, mm	9				
	Vertical Scan Range on Cornea, mm	9				
	Photographable diameter of pupil	2.5mm,More				
	Lateral Resolution, m	15				
	Horizontal Scan Range on Cornea, mm	9				
User Interface	Anterior Segment Imaging Included	Yes				
	PC networking	Available				
	System Configuration	Internal Storage upto 80000 scans or Better,Multi core Processor,Integrated Windows XP Pro or Better,Colour laser Printer,UPS				
	Display Monitor Size, inch	19				
Standards & Certifications	Certifications	FDA (US)				
Additional Information	Warranty,Years	5				
	Additional Accessories	Anterior segment module,Long Axial Length normative database,AngioScan,Others,Motorized table,User Manual,Technical Manual				

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Test Report Details	Name of the Lab(Must be declared, write NA if Test Report is not available)	ITC Engineering
	Test Report Number(Must be declared, write NA if Test Report is not available)	20190617-01R1
	Availability of Test Report from Central Govt/ State Govt/NABL/ILAC accredited lab(hint: Must be declared)	Yes
	Test Report date(Must be declared, write NA if Test Report is not available)	09.09.2019
	Address of the Lab(Must be declared, write NA if Test Report is not available)	Sunol CA 94586
	Test Report to be furnished to the Buyer on demand(Must be declared, write NA if Test Report is not available)	Yes

Buyer Defined Additional Specification for | खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए ZEISS optical coherence tomography, Warranty 5 year

Specification विनिर्देश	Value मूल्य
OCT Specification	As per Specification attached and additional terms & conditions .The attached specification in ATC will supersede the above mentioned specification
Warranty & CMC	Warranty for 5 years followed by CMC for 5 years including Spares & service.
Accessories	As per Specification attached and additional terms & conditions .The attached specification in ATC will supersede the above mentioned specification

Corrigendum | शुद्धिपत्र

1. Extended Upto | तक बढ़ाया गया : 2023-01-18 14:00:00
2. Extended Upto | तक बढ़ाया गया : 2023-01-23 14:00:00
3. GeM-Bidding-Corr-4197386-5.pdf : [click here](#) | यहां क्लिक करें
4. Extended Upto | तक बढ़ाया गया : 2023-01-25 14:00:00
5. GeM-Bidding-Corr-4197386-8.pdf : [click here](#) | यहां क्लिक करें

ePBG Detail | ईपीबीजी विवरण

Advisory Bank सलाहकार बैंक :	Bank Of Baroda
ePBG Percentage(%) ईपीबीजी प्रतिशत (%) :	3.00
The bidder shall furnish ePBG as applicable as per bid's terms and conditions बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा	

Terms and Conditions | नियम और शर्तें

1. Special terms and conditions- Version:2 effective from 07-11-2022

- 1.1
 1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
 2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
 3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
 4. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
 5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
 6. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
 7. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination.. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
 8. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are

available.

OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.

9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
11. Software: All software updates should be provided free of cost during warranty period.
12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

2. General Terms and Conditions-

- 2.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

- 3.1 Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 3.2 If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.

3.3 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ O-02/2021-22-pt

Agenda C8 of 57th PC dated 7/8th march 2022

Scope of work & Document details: for Buy back Cases

A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested In ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied In this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG. Duly signed Mandatory PM reports has to be

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3	submitted periodically, failing which necessary action will be initiated as per term & condition of the tender.
3	E-bidders have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July, 2020 inserting Rule 144(Xi) & 153 (ii) in GFR 2017, No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time, failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	OCT(M/s Carl Zeiss)	01 Set	Rs 6,48,735.66
<p>Note:</p> <ul style="list-style-type: none"> - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u> - The buy back value of the system /assets should <u>also be indicated in the AT C-1 & financial Document as percentage of the offered FOB /Basic Cost of the system /assets</u> in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. -The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one. 			

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturer Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

[Signature]

[Signature]

[Signature]

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6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & Upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods , Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local

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content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) * 100 / (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Up load the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location.

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OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

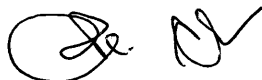
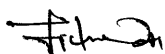
Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSIT payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.



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30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

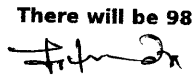


34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.

12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty for non-compliance.    Store & Procurement Officer
NEIGRIHMS Shillong-18

- o extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
 14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AM C/CMC bills should be certified by the concerned Head of the Department/ In-Charge, BME and the respective DM S/MS.
 15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
 16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
 17. All other terms & conditions are as per award of contract mentioned in pre-page.
 18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

Amended Technical Specification for ANGIO SS - OCT with Anterior Segment OCT

	01 (one)
<p>I. OCT should be of Swept Source technology or Spectral Domain Technology OCT. It should have non-contact high resolution tomography and bio-microscopy imaging system which includes normative database for Macular thickness, Optic nerve head and RNFL. It should have features like advanced RPE analysis, more than 5 Line Raster, Anterior Segment Imaging without any external attachment. The in-vivo-imaging device should be intended for cross-sectional and three dimensional scans of tissues.</p> <p>OCT Scanning:</p> <ul style="list-style-type: none"> ● Axial resolution: 5 µm (in tissue) ● Transverse resolution: 15 µm - 25 µm (in tissue) ● Scan speed: Atleast 27, 000 A-Scans per second ● A-scan depth: 2.0 mm (in tissue), 10 24 points ● Optical Source: superluminescent diode (SLD), 840 nm ● Anterior Chamber Scan with scan depth of approx. 5mm or more and Scan length of approx. 15mm or more. ● Anterior Chamber measurements. Anterior Chamber depth. Lens vault. Angle to angle distance. ● High Definition Angle scans with scan length of approx. 5mm or more with Iridocorneal angle measurement ● Wide angle to angle scan with minimum scan length of approx. 15mm or more with measurements of angle opening distance (AOD) at 500µm and 750µm, trabecular iris space area at 500µm and 750µm and sclera spur (SSA) angle. 	

High Definition cornea scan with refractive tool.

Pachymetry Map with minimum 24 radial line scans of 8mm or more scan length

Fundus Imaging:

- **Line scanning ophthalmoscope (LSO)**
- **Live during scanning**
- **Transverse resolution: 25 μ m (in tissue)**
- **Optical source: super luminescent diode (SLD), 750 nm**
- **Field of view: 36 degree x 30 degree**
- **Facility for OCT Angiography**
- **Facility for Chorioidal Imaging**

Software/Normative Data:

- **normative database for RNFL, MACULA. Macula thickness analysis and Macula change analysis. RNFL Thickness analysis and.**
- **Guided progression analysis (GPA). ONH Analysis**
- **C-Scan visualization, Minimum Intensity Projection in En Face Analysis and 3D display with enhance depth imaging (EDI).**
- **Anterior segment imaging & cornea imaging should be without any external attachment.**
- **Auto Tracking (Must), Auto Fovea detection, Auto Disc center for glaucoma. Single eye combined report of Macular thickness and RNFL thickness. Combination report of RNFL and Ganglion cell deviation maps.**

Scanning Patterns:

- **3 D**
- **Macular Cube 200 x 200 Combo: 200 horizontal scan lines comprised of 200 A- scans**
- **Macular Cube 512 x 128 Combo: 128 horizontal scan lines comprised of 512 A-scan**
- **Angio scans 8 x 8, 6 x 6, 3 x 3.**
- **HD21 Line Raster, HD Raster, HD cross, HD 1 Line 100x**
- **5 Line Raster: 4096 A-scan per B-scan**

Handwritten signature

Handwritten signature

Handwritten signature

n (adjustable length, spacing and orientation)

Focus Adjustment Range:

- -20D to +20D (diopters)

Fixation:

- Internal and External

Computer:

- With latest operating System

● High-performance multi-core processor. The integrated design should include a powerful PC with windows 10, i7 intel or higher processor, an integrated flat screen monitor of high resolution and should be atleast 19" in size

1 No.

- Archiving on External Hard disc of at least 1TB/for:>80,000 scans

- CD-RW, DVD-ROM drive

- UPS - 2KVA must be provided.

1 No.

Pupil Size Requirement:

- <2.0 mm

OCT should have Asian Normative Database.

- Updation of OCT software in future must be done free of cost

- Latest high quality colour Laser printer must be provided.

1 No.

- Motorized Instrument table

1 No.

- USFDA / CE/CDSCO/BIS Certified

3.4 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेट फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Store & Procurement Officer.
NEIGRIHMS Shillong-18.

Bid Corrigendum

GEM/2022/B/2918688-C5

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

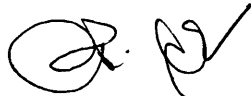
1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ O-02/2021-22-pt

Agenda C8 of 57th PC dated 7/8th march 2022

Scope of work & Document details: for Buy back Cases

A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted

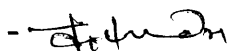




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	items mentioning make, model & quantity of each items must be " Additional Doc 4(Requested in ATC) "
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi) & 153 (ii) in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	OCT(M/s Carl Zeiss)	01 Set	Rs 6,48,735.66
Note: - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u> - The buy back value of the system /assets should <u>also be indicated in the ATC-1 & financial Document as percentage of the offered FOB /Basic Cost</u> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. - The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one.			

- 




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B.Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

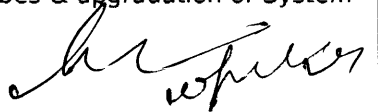
6. Generic


The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply


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NEIGRIHMS Shillong-18





Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods ,Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties


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Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) * 100 / (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

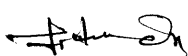
The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence,



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type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

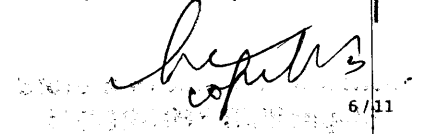
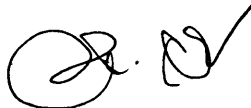
Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares Including UPS, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required


6/11

Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

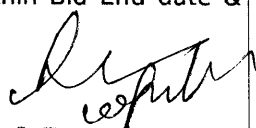
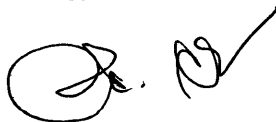
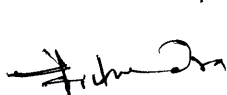
Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.



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30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on- line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.

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3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge , BME and the respective DMS/MS.
15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

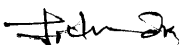
Amended Technical Specification for ANGIO SS - OCT with Anterior Segment OCT

I. OCT

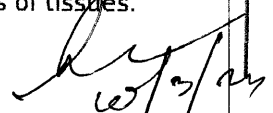
OCT should be of Swept Source technology or Spectral Domain Technology OCT. It should have non-contact high resolution tomography and bio-microscopy imaging system which includes normative database for Macular thickness, Optic nerve head and RNFL. It should have features like advanced RE analysis, more than 5 Line Raster, Anterior Segment Imaging without any external attachment. The in-vivo-imaging device should be intended for cross-sectional and three dimensional scans of tissues.

OCT Scanning:

- Axial resolution: 5 um (in tissue)






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- Transverse resolution: 15 um - 25 um (in tissue)
- Scan speed: Atleast 27, 000 A-Scans per second
- A-scan depth: 2.0 mm (in tissue), 1024 points
- Optical Source: superluminescent diode (SLD), 840 m

Anterior Chamber Scan with scan depth of approx. 5mm or more and Scan length of approx. 15mm or more.

- Anterior Chamber measurements. Anterior Chamber depth. Lens vault. Angle to angle distance.
- High Definition Angle scans with scan length of approx. 15mm or more with Iridocorneal angle measurement
- Wide angle to angle scan with minimum scan length of approx. 15mm or more with measurements of angle opening distance (AOD) at 500mm and 750mm, trabecular iris space area at 500mm and 750mm and sclera spur (SSA) angle.

High Definition cornea scan with refractive tool.

Pachymetry Map with minimum 24 radial line scans of 8mm or more scan length

Fundus Imaging:

- Line scanning ophthalmoscope (LSO)
- Live during scanning
- Transverse resolution: 25 um (in tissue)
- Optical source: superluminescent diode (SLD), 750 m
- Field of view: 36 degree x 30 degree
- Facility for OCT Angiography
- Facility for Chorioidal Imaging

Software/Normative Data:

- normative database for RNFL, MACULA, Macula thickness analysis and Macula change analysis. RNFL Thickness analysis and.
- Guided progression analysis (GPA). ONH Analysis
- C-Scan visualization, Minimum Intensity Projection in En Face Analysis and 3D display with enhance depth imaging (EDI).
- Anterior segment imaging & cornea imaging should be without any external attachment.
- Auto Tracking (Must), Auto Fovea detection, Auto Disc center for glaucoma. Single eye combined report of Macular thickness and RNFL thickness. Combination report of RNFL and Ganglion cell deviation maps.

Scanning Patterns:

- 3 D
- Macular Cube 200 x 200 Combo: 200 horizontal scan lines comprised of 200 A- scans
- Macular Cube 512 x 128 Combo: 128 horizontal scan lines comprised of 512 A-scan
- Angio scans 8 x 8, 6 x 6, 3 x 3.
- HD21 Line Raster, HD Raster, HD cross, HD 1 Line

100x

- 5 Line Raster: 4096 A-scan per B-scan (adjustable length, spacing and orientation)

Focus Adjustment Range:

- -20D to +20D (diopters)

Fixation:

- Internal and External

Computer:

- With latest operating System
- High-performance multi-core processor. The integrated design should include a powerful PC with windows 10, i7 intel or higher processor, an integrated flat screen monitor of high resolution and should be atleast 19" in size.-1no
- Archiving on External Hard disc of atleast 1TB/for:> 80,000 scans
- CD-RW, DVD-ROM drive
- UPS - 2KVA must be provided.-2kva

Pupil Size Requirement:

- <2.0 mm

Inead and RAFL. It should have I features like advanced RI / RPE here an tino raster Anterior

OCT should have Asian Normative Database.

- Updation of OCT software in future must be done free of cost
- Latest high quality colour Laser printer must be provided-1 no
- Motorized Instrument table-1no
- USFDA / CE /BIS/CDSCO Certified

4. Buyer uploaded ATC document [Click here to view the file.](#)

[Signature]

[Signature]

[Signature]

[Signature]
State & District Officer
NEIGRIHS Shimla 171 13

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions.



Store & Procurement Office,
NEIGRIHMS Shillong-18



Date: 02/02/2023

To,

The Director
NEIGRIHMS
Mawdlandlang, Shillong, Meghalaya

Ref: Revision of CMC Charges for your TE document No GEM/2022/B/2918688

Dear Sir,

We are here with submitting the Revised CMC Charges for Tender Enquiry No. GEM/2022/B/2918688

ITEM NO 1 Optical Coherence Tomography with Angio

S.No	Year	Percent Charges Excluding GST
1	6 th Year	3% On Rs 9779000.00
2	7 th Year	3% On Rs 9779000.00
3	8 th Year	3.5% On Rs 9779000.00
4	9 th Year	3.5% On Rs 9779000.00
5	10 th Year	4% on Rs 9779000.00

Thanking You

For
BIOSIS MEDICAL SERVICES
Aditya Agarwal

H No 96, B.K.Kakoti Road,
Ulubari, Guwahati-781007, Assam

Aditya Agarwal

Store & Procurement Officer
NEIGRIHMS Shillong-18

Sanction Order

Sanction No: 511687784814834

Sanction Date: 07-Mar-2023

07/G/B/B - 13/3/2022-23, dt: 10/3/2023

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
<p>Type: Central Autonomous</p> <p>Ministry: Ministry of Health and Family Welfare</p> <p>Department: Department of Health and Family Welfare</p> <p>Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)</p> <p>Office Name: Neigrihms, Shillong</p>	<p>0-02/2021-22/pt</p> <p>Name: Harendra Dey</p> <p>Designation: Stores and Procurement Officer</p> <p>Email ID: harendra.dey@nic.in</p> <p>GSTIN: N</p> <p>Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018</p>

Financial Approval Detail
<p>C-622/2022-23, dt: 24/02/2023</p> <p>Designation of official providing Administration approval: Director, File No:-NEIGR/S&P/O-02/2021-22-pt, C-622/22-23,24/02/2023,Offered Buy Back Value of Rs 6,50,000 for the old System will be deducted from total amount of Rs 9,77,900 during processing ,i.e. Effective Price of the system is Rs. 9129000.00</p> <p>IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required? YES</p> <p>Budget availability YES</p> <p>Designation of official providing Financial approval: DDA & DFA -C-83/22-23,26/05/2022,CMC for the system for 6th and 7th year @ Rs 2,93,370+GST,8th and 9th year @ Rs3,42,265 + GST, 10 th year @ Rs 3, 91,160 +GST</p>

Seller Details
<p>Company Name: Biosis Medical Services</p> <p>Email ID: biosismedical@gmail.com</p> <p>Address: Biosis Medical Services Guwahati assam - 781007</p>

Product Details

#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	ZEISS optical coherence tomography, Warranty 5 year	ZEISS CIRRUSS 5000 Angioplex	1	pieces	9779000.0	9779000.0
Total Order Value (in INR)						9779000.0

Consignee Details

S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Khrawkumar Jithod Katrai con18.neigrihms.ml@gembuyer.in P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018	ZEISS optical coherence tomography, Warranty 5 year	-	1	07-Mar-2023	05-Jun-2023

Terms & Conditions

Handwritten signature

Store & Procurement Officer
NEIGRIHMS Shillong-18